



Yi, AACI's Nurse Manager and Sallie, Behavioral Health Counselor

# HEARTS ACTION

## You Support the Total Care of All AACI Clients

**Y**i, our awesome Health Center Nurse Manager was originally drawn to AACI because of the very diverse services offered in many languages.

**"THE LANGUAGE IS THE BIGGEST BARRIER FOR OUR PATIENTS,"** Yi said. "I am very proud AACI Patient Navigators speak so many languages and help them navigate the system."

Yi's commitment to the care of all AACI patients is not limited to the Health Center. Yi regularly goes beyond his normal job duties to ensure all AACI clients receive the best service possible.

**RECENTLY, YI HELPED** AACI's Center of Survivors of Torture's team with one of their clients, Sadaf, who had experienced significant trauma and was dealing with Post Traumatic Stress Disorder (PTSD). During a therapy session, Sadaf let Sallie, her counselor, know she was experiencing a medical issue. Sallie called Yi, who immediately made room in his schedule to conduct a health assessment during her therapy session.

Yi confirmed Sadaf needed to see a primary care doctor and scheduled an appointment for her within a week.

**"You changed my life. I came a long way because of you."**

"Yi made my client feel very comfortable despite asking her very personal questions. She left with a good plan for monitoring her health," said Sallie. "Sadaf could have received similar treatment in the ER, but being able to support her in a peaceful therapeutic setting made all the difference in the world," added Sallie.

**IN SADAF'S WORDS:** "You changed my life. I came a long way because of you. I would have committed suicide if I didn't meet you. I was broken and lost my hopes but now I am getting my passions back for life, future and success and nothing can stop me. Every appointment gives me a fresh breath and a new start. I cannot find words to say thank you."

Thank you Yi and Sallie for working as a team and coordinating the best care to our clients!



Now Accepting New Patients! Please donate to support AACI Health Center!