WHO WE ARE

OUR MISSION
To strengthen the resilience and hope of our diverse community members by improving their health and well-being.

OUR VISION
Everyone in our diverse community is healthy, safe, and well.

OUR COMMITMENT TO DIVERSITY
AACI strives to foster a climate of purposeful inclusion and we celebrate the diversity of our clients and employees, and strive to provide services in a way that acknowledges and honors differences.

Equity
Cultural Sensitivity
Integrity
Excellence
THANK YOU FOR 50 YEARS OF RESILIENCE & HOPE

For our 50th AACI-versary, we will embark on a yearlong celebration highlighting the rich history of trust and care we have built and how minority communities in Santa Clara County are healthier as a result. We will showcase the many different aspects of health care and wellness that AACI’s array of services support on the road to health.

LEARN MORE AT

www.aaci.org/50th-aaciversary
As we celebrate AACI’s 50 years of service to the community, we thank you for your trust and support through the decades, while reflecting on the progress we’ve made to improve the health and wellbeing of our diverse communities in Santa Clara County.

The last year has been a time of incredible growth for AACI. We’re excited to announce the addition of AACI Family Dentistry to our array of services providing fully integrated, whole person care to all community members regardless of immigration status or ability to pay. By having primary care, dental, behavioral health, and wellness services under one roof, we’re working to streamline the patient experience, eliminating barriers to coordination and communication between healthcare providers.

Whether you’re a child, adolescent, adult, or elder, our tailored services are here to support you at any age through life’s challenges. Our youth programs offer skill-building and leadership development to foster personal growth, civic engagement, and a sense of belonging within the community. Our domestic violence prevention programs offer a safe haven for survivors, providing counseling, case management, and a pathway to break free from abusive situations and rebuild their lives. Our dedicated team of community health workers is here to bring culturally sensitive health education and resource navigation directly to neighborhoods experiencing the greatest health disparities.

As Santa Clara County projects that one out of every five residents will be over the age of 65 by 2030, we are also expanding our Senior Wellness Program to ensure that our services have the breadth and capacity to meet the increasing needs of our community. From fitness classes to safety workshops and mental health resources, we are committed to promoting the wellbeing of our elders.

Recognizing that a person’s health is impacted by factors outside the doctor’s office, advocacy in the community continues to be at the core of AACI’s mission. Working with elected officials, government offices, and trusted community partners, our advocacy efforts last year have made significant progress in improving access to care, reforming how we assess the needs of unhoused populations, promoting race equity, and developing policies to support our growing older adult population.

We thank you for allowing us to serve the community for 50 years. With your continued generosity and support, we are excited to move into 2024 stronger than ever and we look forward to serving Santa Clara County for the next 50 years and beyond!

Sarita Kohli
President & CEO

Arturo Cazares
Board Chair
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AACI is a reflection of the diverse community we serve.

250+ Staff

Women-led
organization

86% of staff are people of color

40+ LANGUAGES
HABLAMOS ESPAÑOL
HãINH BỘI NGUYỄN
CHÚNG TÔI NÓI TIẾNG VIỆT
WHO WE SERVE

All are welcome at AACI. AACI serves all members of our diverse community, focusing on those who are marginalized, vulnerable, and face barriers to accessing health and wellness services.

AACI clients span all ages. Most come from low or very low-income backgrounds, and many experience trauma, mental illness, chronic disease, isolation, or other obstacles to health and well-being. AACI’s culturally sensitive health and wellness services are accessible to all in need, without regard to their immigration status or their ability to pay. A sliding scale for fees are available and based on income.

ETHNICITY OF CLIENTS SERVED*

27,970 community members reached & served in 2023.

The majority of AACI clients are low-income individuals and families living in Santa Clara County.

*AACI may not capture ethnicity data in some instances such as emergency hotline calls.
SHARED STORIES

Insights from Clients and Staff on Transformation and Support

At AACI, we serve individuals and families with cultural humility, sensitivity and respect, advocating for our clients to manage their well-being and overcome barriers to receiving the care they need.

Maria, Health Center Client

“At AACI, there is someone who speaks your language and that will help you express your thoughts. When I walk through the door, I see smiles and I am very happy to be here.”

Leticia, Patient Navigator

“We serve people from all over the world that have recently arrived or have been in the US. No matter the language, kindness is universal and is the minimal gesture we can give our clients.”

Andrew, Behavioral Health Client

“What I learned was acceptance, love, and gentleness to myself and others, it taught me to find happiness from life, it taught me to be involved in my community...”

Yifan, Behavioral Health Counselor

“If a client believes one person is kind, he would feel safe and nourished with one person. If a client sees everybody is kind in AACI, he feels safe and optimistic about the world.”

Daniela, Wellness Program Participant

“I got so low into a depression, I felt like I wanted to give up... [AACI's housing team] were the only thing that gave me hope, [otherwise] we would have been homeless.”

Aarti, Asian Women’s Home Manager

“We have been able to communicate regularly, and they share updates... I am amazed by their strength and so proud of witnessing the family heal and get closer to being more stable.”
IMPACT BY THE NUMBERS

How AACI is serving Santa Clara County and beyond.

753 Seniors served

12,479 Patient Visits at AACI Health Center & AACI Family Dentistry

55 Technology, Arts, and Multimedia Workshops Hosted by Youth Technology Incubator

107 Free HIV Tests Administered to the Community

15 Policymakers Educated on Local Community Issues

5,124 Calls to the AACI Asian Women’s Home 24-Hour Crisis Hotline

(408) 975-2739

9,837 Hot Nutritious Meals Provided Through Senior Wellness Program

98% of Patients Satisfied with AACI’s Behavioral Health Services

142 Friday Night Live Chapter Meetings

FINANCIALS

July 1, 2022 - June 30, 2023

Revenue: $30,492,736

Expenses: $30,300,142

103 Community Members Educated about HIV and Substance Use
A YEAR IN REVIEW

AACI Opens Dental Services!

**AACI Family Dentistry**

AACI Family Dentistry provides affordable, high quality, and culturally sensitive dental care for all ages. Our office is located in East San Jose on Jackson/McKee and is one of only a few safety net providers that accepts Medi-Cal for dental services.

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**Summer Health Fair**

**Partnering to bring health resources**

AACI held a successful Health Fair focusing on the underserved Cadillac-Winchester neighborhood. We partnered with the City of San Jose, Santa Clara County, Supervisor Susan Ellenberg and several community-based organizations to serve the 350+ attendees.

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**New Electronic Health Record**

**EPIC Launches**

AACI has successfully launched EPIC as our new electronic health record system for both our Health Center and Behavioral Health department. This system will support our patient centered model and improve care coordination across various services at AACI and in the safety net system.

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**Advocating for Equity**

**Amplifying the voices of those we serve**

AACI advocates on behalf of our clients to decision makers and elected officials, partnering with them to bring healthcare resources to underserved neighborhoods. Through our work and the coalitions and partnerships we foster, we’re also working to tackle issues like equity and racial justice, aging and caregiving, and housing.
OUR INTEGRATED SERVICES

Our client-centered services work together to care for the whole person.

WE SPEAK YOUR LANGUAGE
Our multilingual, multicultural team is equipped to understand the lived experiences of diverse communities and provide comprehensive health care and wellness services.

WELLNESS
- Gender-Based Violence Prevention & Services
- Senior Wellness
- Youth Programs
- DUI Program
- HIV Education & Testing

www.aaci.org/wellness

PRIMARY HEALTH CARE
- Federally Qualified Health Center (FQHC)
- Patient Navigation Services
- Policy Advocacy & Civic Engagement
- Dental Services

www.aaci.org/health

MENTAL HEALTH IS HEALTH
We create a safe, non-judgmental, and comfortable environment where you can address issues such as depression, anxiety, trauma, behavioral issues, parenting support, and youth substance abuse.

BEHAVIORAL HEALTH CARE
- Services for Refugees & Torture Survivors
- Youth Substance Abuse Prevention & Treatment
- Education and Training for Community Members, Community Workers, and Providers

www.aaci.org/behavioral-health

HERE FOR YOUR HEALTH AND SAFETY
Our vision is to ensure that everyone in our diverse community is healthy, safe, and well. Our staff provides comprehensive resources, case management, and support for people of all ages, survivors, and refugees.
AACI Health Center provides high quality care regardless of immigration status, insurance, or ability to pay. Our multilingual care team of doctors, nurses, and patient navigators provides comprehensive primary and preventative health care services.

**PRIMARY HEALTH CARE**

*Here For Your Health & Safety!*

AACI Health Center provides high quality care regardless of immigration status, insurance, or ability to pay. Our multilingual care team of doctors, nurses, and patient navigators provides comprehensive primary and preventative health care services.

- Primary Care - All Ages
- Family Planning, Access, Care, and Treatment (FPACT)
- Integrated Behavioral Health (IBH)
- Immunizations
- Dental Services
- PrEP/PEP
- Chronic Disease Management
- Health Insurance Enrollment
AACI Behavioral Health offers linguistically and culturally sensitive services that help clients overcome barriers to care. Our trauma-informed, client-centered, community-based approach includes individual, group, and family counseling for all ages at our clinics, via telehealth, in the home, at school, and in the community.

**BEHAVIORAL HEALTH CARE**

Overcoming Stigma!

AACI Behavioral Health offers linguistically and culturally sensitive services that help clients overcome barriers to care. Our trauma-informed, client-centered, community-based approach includes individual, group, and family counseling for all ages at our clinics, via telehealth, in the home, at school, and in the community.

- Adult & Older Adult (AOA)
- CalWORKS
- Center for Survivors of Torture (CST)
- Katie A Program
- Family & Children (F&C)
- Adolescent Drug And Alcohol Prevention & Treatment (ADAPT)
- Clinical Internship
AACI Wellness believes in a holistic approach to overall wellness, which centers on prevention and treats the mind and body alike. We provide a full continuum of services, including an emergency shelter for domestic violence and human trafficking survivors, HIV education and testing, DUI program, youth and senior programs, and more.

**WELLNESS**

**Advocating for Healing!**

AACI Wellness believes in a holistic approach to overall wellness, which centers on prevention and treats the mind and body alike. We provide a full continuum of services, including an emergency shelter for domestic violence and human trafficking survivors, HIV education and testing, DUI program, youth and senior programs, and more.

- Asian Women’s Home
- Senior Wellness Program
- Driving Under the Influence (DUI) Program
- HIV Outreach, Prevention, and Education (HOPE)
- Community Health Workers
- Youth Programs:
  - Friday Night Live (FNL)
  - Youth Technology Incubator (YTI)
THANK YOU, DONORS!

AACI thanks the generous donors who invested in our efforts from July 1st, 2022 to June 30th, 2023.

**ORGANIZATIONS**

- Achieve Foundation
- Amazon
- American Leadership Forum Silicon Valley
- Anonymous
- Arthur J. Gallagher & Co. Insurance Brokers of California, Inc.
- Asian Law Alliance
- Asian Pacific Fund
- Bank of America
- California Bank & Trust
- California Dept. of Health Care Access and Information
- California Governor’s Office of Emergency Services
- California Health & Human Services Agency
- CHC: Creating Healthier Communities
- Chinese American Women’s Club of Santa Clara County (CAWC)
- Chong Hwa Saint Tao Yuan
- Cisco Systems, Inc.
- City of San Jose
- Comcast Corporation
- Community Health Partnership
- Contemporary Asian Theater Scene
- County of Santa Clara
- CPJI Family Foundation
- David and Lucile Packard Foundation
- Day 1 Families Fund
- Destination: Home
- eBay, Inc.
- El Camino Health
- Farrington Historical Foundation
- FIRST 5 Santa Clara County
- Google
- Hidden World of Interior Design Club
- IBM
- Immanuel Lutheran Church
- Imprenta Communications Group
- InspriASIAN Northern California at AT&T
- International Secret Agents, LLC
- Intuitive Surgical
- Kaiser Permanente Northern California
- Community Benefits Programs
- Korean American Community Foundation - San Francisco
- Korean Emmanuel Presbyterian Church
- Larry and Tracie Pon Charitable Fund
- Law-Sun Community Fund
- Milpitas High School Dragon Flower Union
- Moss Adams
- On Lok Lifeways
- Pacific Gas and Electric Company
- Philanthropic Ventures Foundation
- Physicians Medical Group of San Jose
- Pinpoint Foundation
- PwC
- Rotary Club of San Jose
- Salceda Dy Family Fund
- Salesforce
- San Jose Buddhist Church Betsuin
- San Jose Water Company
- San José-Evergreen Community College District
- Santa Clara Family Health Plan
- Second Harvest of Silicon Valley
- ServiceNow
- Silicon Valley Community Foundation
- Silicon Valley Cyber Lions Club
- SKB Foundation
- Sobrato Family Foundation
- Southwest Airlines Sourcewise
- Stand With Asian Americans
- Stanford Children’s Health | Lucile Packard Children’s Hospital Stanford
- Sunlight Giving Foundation
- Supply Bank
- Sutter Health TechSoup
- Tencent America LLC
- The Eddy Shen Lena Wang Family Trust
- The Gordon N. and Anita T. Chan Foundation
- The Health Trust
- The Kemper Foundation
- The Torng-Lee Family Charitable Fund
- United Way Bay Area
- U.S. Dept. of Health & Human Services
- U.S. Dept. of Justice’s Office of Violence Against Women
- Valley Water
- Vietnamese American Professional Women of Silicon Valley
- WDG Family Foundation
- Women’s Foundation California
- Windy Hill Fund
- Yahoo Inc.
- Yen Chuang Foundation

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Shirley Okumura

In memory of
Dr. Fidelia Butt
Gordon Chan
Helen Tao
Kate Trenh
Pauline Nguyen

For a full list of donors, please visit: www.aaci.org/financial

AACI has made every effort to accurately list donors.

If there is an error, please contact (408) 975-2730.
Thank You for 50 Years of Community Involvement!

LOCATIONS

2400 Moorpark Ave., Suite 300, San Jose, CA 95128
749 Story Rd., Suite 50, San Jose, CA 95122
800 Peter Pan Ave., San Jose, CA 95116
266 N. Jackson Ave., Suite 1, San Jose, CA 95116

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www.aaci.org
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